



COVID-19 Counseling Reimbursement

For Healthcare Providers

Did you know you can be reimbursed for COVID-19 counseling? The Centers for Disease Control and Prevention (CDC) and Centers for Medicare & Medicaid Services (CMS) announced that reimbursement is now available for healthcare providers counseling patients on isolation and quarantine when testing for COVID-19. Counseling can help slow the spread of the virus and keep families and communities safe. CDC and CMS developed resources for you, as well as your patients:

- [3 Key Steps to Take While Waiting for Your COVID-19 Test Result](#)
- [Infographic describing what to expect during contact tracing](#)
- [Health care provider Q&A about reimbursement for counseling](#)
- [Provider-patient counseling talking points](#)
- [Provider counseling checklist](#)

For more information visit [CDC's COVID-19 website](#) and the [CMS Medicare Fee-For-Service \(FFS\) Response to the Public Health Emergency on the Coronavirus \(COVID-19\)](#).

For Public Health Professionals

The Centers for Disease Control and Prevention (CDC) and Centers for Medicare & Medicaid Services (CMS) are jointly launching a new initiative that encourages counseling patients being tested for COVID-19 about the importance of isolation, quarantine, and contact tracing to slow the spread of the virus. Swiftly isolating or quarantining – while waiting for test results – is critical to keeping families and communities safe, especially given people with and without symptoms can spread the virus. As part of this effort, Medicare and Medicaid will now reimburse providers for counseling patients on taking these key prevention strategies. You can share these with healthcare providers and patients in your community:

Patient Resources:

- [3 Key Steps to Take While Waiting for Your COVID-19 Test Result](#)

- [Infographic describing what to expect during contact tracing](#)

Provider Resources:

- [Health care provider Q&A about reimbursement opportunity](#)
- [Provider-patient counseling talking points](#)
- [Provider counseling checklist](#)
- [CMS Medicare Fee-For-Service \(FFS\) Response to the Public Health Emergency on the Coronavirus \(COVID-19\)](#)

The Emergency Risk Communication Branch in the Division of Emergency Operations, Center for Preparedness and Response is responsible for the management of all COCA Products.

For information about this update or other clinical issues, or to send your feedback, please contact us at coca@cdc.gov

[CDC Clinician Outreach and Communication Activity Facebook page](#)—connect with COCA on Facebook

[Clinician Outreach and Communication Activity](#)—resources for healthcare providers

[COCA RSS Feed](#)—subscribe to be notified of conference calls, updates, and CDC guidance for health providers

[Crisis & Emergency Risk Communication Training](#)—training program that draws from lessons learned during public health emergencies, and incorporates best practices from the fields of risk and crisis communication

[Health Alert Network](#)—CDC's primary method of sharing cleared information about urgent public health incidents with public information officers; federal, state, territorial, and local public health practitioners; clinicians; and public health laboratories



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Centers for Disease Control and Prevention

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